

## E Design

### Terms & Conditions

- E Design is an online Interior Design Service only, for the purpose of suggesting interior furnishing, decorative items, and hard finish materials. Nimmo Nielsen Collective assumes no liability in any trades or construction associated with the provided concept.
- Standard hard finish selections for bathrooms, kitchens & laundry include floor & wall tiles, cabinetry material & handles, benchtop finish, off shelf vanity, tap ware, basin & accessories & paint colour. Our E-Design package includes scaled floorplan but does not include elevations with specific detail for joiner & builder. This is part of our full design service
- The client agrees to correspond via email or online Portal. A single round of revisions is allowed for. Any further revisions to the final package will be invoiced at \$165 per hour inc gst.
- The client is responsible to take accurate measurements of the space for our E-Design service. Floorplans will be drawn based on the measurements provided by the client and NNC will not be held responsible for incorrect measurements. The client must advise NNC if there is any restrictive access that may hinder the specification of sizing for furniture. The client must ensure there is adequate access to the property, and door widths/heights, & stairways etc are considered, as NNC does not accept responsibility. The client is responsible and must check all specifications and measurements for suggested furniture & decorative items prior to ordering.
- Full payment upfront is required for the E Design Service. After package is complete client will receive a shopping list and/or quote for selected items.
- Full payment is required for stocked items. A 50% deposit is required for Custom Sofas and a partial deposit may be required to hold any items on back order
- Returns, Refunds or exchanges are not accepted if purchased through NNC from one of our trade suppliers.
- For Products we recommend from a retail supplier, we will pass on a link for you to order direct.
- For items we have sourced from our trade suppliers, we will place all orders and arrange delivery to you.
- We endeavour to specify items that are in stock, or with quick lead times. We advise you to make your purchases as soon as possible, to avoid missing out. The designer will advise client of estimated delivery date, but is not responsible for any delays that may occur that are outside the control of the designer.
- Placement of orders after 14 days of receiving our quote, that are no longer in stock may be subject to an additional fee to the designer, if an alternative product is required to be sourced. Large items will be delivered direct to client, however NNC will take delivery of smaller items and arrange a single delivery to client at a convenient time, between Mon - Fri.
- Custom Upholstery, ie Sofas, Bedheads & Frames etc has a 4-6 week lead time from order. A 50% deposit is required to place order.
- NNC own the copyright to the design boards and can use these images for social media posts for inspirational purposes only. The designer cannot disclose any schedules or shopping lists pertaining to these design boards to the public.
- Faulty items must be reported to NNC within 24 hours of delivery.