



nimmo nielsen collective

Interior Design • Styling • Home

FAQ

Where are you based

Our Design Studio is based in Balgowlah on Sydneys Northern Beaches. We have an extensive range of products on display including tiles, timber flooring & carpet, fabrics, joinery finishes & hardware, rugs and plenty more. Please note we are open strictly by appointment.

DESIGN & BUILDING WORKS

What are your fees?

Every project is unique, depending on the level of design involvement required, therefore our fee structure varies from project to project.

We always charge an initial consultation fee of \$350 + gst. This fee is reimbursed should you accept our fee proposal for the Design Stage. We generally charge a fixed fee for the design stage of a project, which is based on an estimated number of hours to complete the work. The fee is invoiced at 50% deposit, 25% concept stage, 25% final documentation. After that, we estimate the number of hours required for each stage and charge at an hourly rate as agreed in our contract.

What kind of plans do you provide?

We provide concept floorplans & elevations for interior design work including kitchens, bathrooms, laundries, furniture layout, and joinery design. Although our drawings are to scale, they are not intended to be used for construction. If you proceed with us in the building stage, we can then provide 'Construction Drawings' that are very detailed and you are required to sign off prior to work commencing. This eliminates any surprises!

Do you look after the DA, CDC or any approval process if that is required?

If it is a strata approval, our plans and documentation are generally fine for the client to submit for approval. Should your project require major structural work requiring council approvals etc, we will engage our building designer or architect, who take care of the approval process. We facilitate this part of the project with them to ensure the overall design is executed from the inception.

Do you offer a Turn Key solution

Yes we offer a complete service from Concept Design through to co-ordinating with the builder & trades, necessary to complete the job. We will act as point of contact with the builders and ensure all construction documentation, orders, unexpected dilemmas, quality control and more is attended to as well as meeting with the builders for regular site visits.

A timeline is provided and you are kept updated throughout the project. This service works well for time poor clients that would prefer to hand over the trust in us to deliver their project on time, to budget & with limited stress.

What is the general timeframe from the initial consultation to presentation?

Depending on the scope of works & size of job, anywhere from 3-6 weeks for the initial presentation.

Do you have Insurance

Yes we have professional indemnity insurance to the value of \$1,000,000 as well as public & product liability cover to the value of \$10,000,000.

Our building partner & subcontractors carry necessary licences, insurances & permits required by the Home Building Act 1989 and the NSW Fair Trading Consumer Building guide.

INTERIOR STYLING

How do you charge?

We charge an initial consultation fee of \$350 + gst. We then charge a fixed fee to put the Concept & Selections together which is based on an estimated number of hours to complete the work. The initial fee is reimbursed should you accept our fee proposal and the fee is above \$5000. Our Fee Proposal outlines any services required after placing orders, ie accepting deliveries, procurement, final styling. These are based at an hourly rate

Do you offer trade pricing

We purchase mainly from trade suppliers. Depending on the supplier, we offer clients anywhere from 5 - 25% of RRP.

Do you offer refunds on purchases

We do not offer return or exchange on custom purchases. Any other purchase are at the sole discretion of Nimmo Nielsen Collective &/ or the supplier, and may include a restocking fee.

Want to know more about the Process of working with us?

www.nncollective.com.au/the-process.pdf

or simply get in touch

hello@nncollective.com.au